

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act No. 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **VEREDIGNO P. ATIENZA**, Filipino, of legal age, **General Manager/CEO** of the **PHILIPPINE RETIREMENT AUTHORITY**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **PHILIPPINE RETIREMENT AUTHORITY** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the GOCC;
 - b. Frontline services offered;
 - c. Step-by-step procedure in availing of frontline services;
 - d. Employee responsible for each step;
 - e. Time needed to complete the procedure;
 - f. Amount of fees;
 - g. Required documents; and
 - h. Procedure for filing complaints.
2. The Citizen's Charter is posted as information billboards in all the service offices of **PHILIPPINE RETIREMENT AUTHORITY**.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on **September 2009** and underwent review and revision on **November 2012** as required under Section 4, Rule IV of the IRR:

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, we have hereunto affixed our signatures this APR 03 2014 day of April 2014 at Makati City, Philippines.

Veredigno P. Atienza 4/2/14
VEREDIGNO P. ATIENZA
General Manager/CEO

MAKATI CITY
SUBSCRIBED AND SWORN to before me on this APR 03 2014 day of April 2014 in Makati City, Philippines, with affiant exhibiting to me his/her *Passport No. XX4058242*, issued on 30 June 2009 at DFA-Manila.

Doc. No.: _____
Series of: _____
Fee Paid: _____
O.R. No.: _____

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ATTY. GERVAZIO S. ORTIZ JR.
NOTARY PUBLIC - MAKATI CITY
UNTIL DECEMBER 31, 2014
PTR NO. 3664350 / 01-02-2013 MAKATI
IRP NO. 68655 - LIFE TIME MEMBER
APPT. M-97 / 2014 ROLL NO. 40091