BID BULLETIN No. 2026 - 003

September 29, 2026

PROCUREMENT OF INTERNET BANDWIDTH AGGREGATION AND MANAGEMENT SOLUTION

This Bid Bulletin is issued for the guidance and information of all concerned and shall form an integral part of the Bidding Documents.

1. Number of copies to be submitted
   One (1) copy of ORIGINAL DOCUMENTS – Technical/Legal and Financial Documents

   Two (2) copies of Certified True Copy Technical/Legal and Financial Documents

2. Technical Specifications:

On 24 September 2026, the Philippine Retirement Authority (PRA), through the Bids and Awards Committee (BAC), received a request for clarification and amendment from Infinivan, Inc. regarding the Procurement of Internet Bandwidth Aggregation and Management Solution (PRA-BAC-ITB-2026-009). The inquiries pertain to certain provisions of the Terms of Reference, particularly the required ISO certifications of the Original Equipment Manufacturer (OEM), the provision for the possible reopening of the Clark Satellite Office, the minimum required years of relevant industry experience of the bidder, and the requirement for completed similar projects in the government sector.

In view of the foregoing, PRA provides the corresponding clarifications to ensure a common understanding of the requirements and their consistent application during the preparation, submission, and evaluation of bids. Except for provisions expressly amended through the Bid Bulletin, all other requirements, terms, and conditions of the bidding documents shall remain in full force and effect.

1. Whether the ISO certifications are for the bidder (company represent by the bidder), or the brand to be proposed by the bidder.
   - The ISO 9001, ISO/IEC 27001, and ISO 22301 certification requirements under Section G, Item 1 of the TOR shall apply to the Original Equipment Manufacturer (OEM) of the proposed solution, and not to the bidder, unless the bidder itself is the OEM. The bidder shall submit valid documentary proof of the required OEM certifications as part of its

2. Whether ISO 22301 certification may be removed from the mandatory requirements, considering that the certification may not be directly applicable to the primary scope and technical requirements of the project.
   - The request is not accepted. The ISO 22301 requirement shall be retained. Considering that the proposed solution supports PRA's network resiliency, failover, and continuity of connectivity among its offices, PRA requires the OEM to

demonstrate an established Business Continuity Management System to support the continuity and availability of its products, services, technical support, and related operations during disruptive events.

3. Whether the cost for the equipment is not included in the amount to be bid.
   - The equipment, licenses, installation, configuration, and other requirements that may be necessary for the Clark Satellite Office are not included in the current Approved Budget for the Contract (ABC) or in the amount to be bid. Should the Clark Satellite Office be reopened, any additional requirement shall be subject to PRA's prior approval, availability of funds, and the applicable procurement laws, rules, and procedures.

4. Whether five (5) years proof of IT-related product is acceptable.
   - The request is not accepted. The requirement under Section H, Item 4 shall remain at a minimum of ten (10) years of continuous operation. Considering the critical nature of the project and the required integration, configuration, implementation, and continuing technical support of the proposed SD-WAN and bandwidth management solution, PRA requires bidders to demonstrate an established organizational track record and sustained capability in providing relevant ICT products and services.

5. Whether similar completed project to private sector is acceptable.
   - Similar completed projects undertaken for private-sector clients may be accepted, provided that the projects are comparable in nature, scope, and complexity to the requirements of the project, particularly the supply, delivery, installation, testing, and commissioning of bandwidth aggregation and management solutions and/or related network solutions.

   - The prospective bidder may also submit completed projects implemented for government agencies, where available, as additional evidence of relevant experience and capability in implementing comparable solutions within a government operational environment.

   - All submitted project experience shall be subject to technical evaluation under the prescribed MEAB criteria and the requirements of the TOR, including verification of the relevance, scope, complexity, and satisfactory completion of the cited projects.

For guidance and information of all concerned.

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